

## **PRODUCT RETURN FORM**

(Form and Invoice must be included with the return)

**\*\*\*ALL RETURNS ARE SUBJECT TO THE TERMS AND CONDITIONS OF THE 14 DAYS RETURN POLICY AS STIPULATED BY CREGO SDN. BHD. ONLY ITEM(S) RETURNED IN GOOD CONDITION WILL BE ELIGIBLE FOR REFUND OR CREDIT.\*\*\***

### **SECTION 1 : PRIMARY INFORMATION OF CUSTOMER MAKING THE RETURN**

Date of Return : \_\_\_\_\_ Invoice Number : \_\_\_\_\_

Name : \_\_\_\_\_ IC No (Malaysian Only) : \_\_\_\_\_

Email Address : \_\_\_\_\_ Contact Number : \_\_\_\_\_

### **SECTION 2 : RETURN DETAILS**

Exchange       Return      (Please tick the relevant option)

Item(s) : \_\_\_\_\_

Reason of Returning the Item(s) :

\_\_\_\_\_

\_\_\_\_\_

Feedback (Optional) :

\_\_\_\_\_

### **SECTION 3 : CHECKLIST AND MAILING INSTRUCTIONS**

All accessories and documents are included in the return.

Invoice and Return Form are attached together and placed inside the packaging.

The item(s) has no new damages that are unrelated to the original.

The item(s) has not been modified or/and dismantled.

Item(s) is returned with its original packaging with additional carton.

*I hereby agree to the Return Policy and has fulfilled the Terms and Conditions.*

Signature : \_\_\_\_\_

Note: Return policy is only valid for shipments to addresses in Malaysia. Please visit [www.cregostore.com](http://www.cregostore.com) for more information.